



AVIS AUSTRALIA TOUR RATES 2020 – 2021

INCLUSIVE TERMS AND CONDITIONS

Rates are stated in Australian Dollars and are available at Avis Australia Tour Programme Participating Locations. Please refer to the current Avis Australia Tour Programme Participating Locations list. For rentals commencing from Darwin Airport, Darwin City, Alice Springs Airport, Alice Springs City or Ayers Rock please use the applicable Northern Territory rates. The rate and conditions applied to the total rental are determined by the date of rental commencement and the renting location.

RENTAL PERIOD

Rates are calculated on 24-hour periods (1 day). For additional hours, an extra day will be charged and is payable direct to Avis by the renter.

RATES

Vehicle Registration Fee (VRF): Included in Rate. Applicable to all Australian Rentals.

Administration Fee: Included in Rate. Applicable to all Australian Rentals at a charge of approximately 3.5%. Fee also applies to any additional items not included in the rate which are payable directly to Avis at time of rental.

Goods & Services Tax (GST): Included in Rate. Tax rate is 10%. Also applies to any additional items not included in the rate which are payable directly to Avis at time of rental.

Premium Location Surcharge (PLS) / Concession Recovery Fee (CRF): Included in Rate. Fee may also apply to any additional items which are payable directly to Avis at time of rental. The fee varies between locations and may be calculated at up to 30%.

Loss Damage Waiver: Included in Rate. Please refer to the Insurance section of these Terms & Conditions for further information.

Kilometre Allowance: As defined on the Avis Australia Tour Programme Location Listing, the following kilometre allowance will apply:

APPLICABLE VEHICLES	KILOMETRE ALLOWANCE
ECMR CCAR ICAR SCAR FCAR GDAR FWAR FVAR CFAR IFAR FFAR PFAR	<p><i>Metropolitan & Country Locations:</i> Rates include unlimited kilometres</p> <p><i>Remote Locations (excluding Northern Territory):</i> Rates include 100 kilometres per day. Excess kilometres are charged at 27.5c per kilometre.</p> <p><i>Northern Territory:</i> Rates include unlimited kilometres</p>

VEHICLES

Vehicle types are given for descriptive purposes only and may vary by location. Reservations are confirmed by vehicle group and NOT by specific make or model. Not all vehicle groups are available at all locations.

AGE REQUIREMENTS

ECMR, CCAR, ICAR, SCAR, CFAR vehicles – Minimum 21 years of age

FCAR, GDAR, FWAR, FVAR, IFAR, FFAR, PFAR – Minimum 25 years of age

A surcharge applies for renters between 21 – 24 years of \$27.50 per day. This is paid to Avis by the renter at the time of rental. No maximum age applies.

INSURANCE

Loss Damage Waiver: Loss Damage Waiver is the insurance coverage (included in the rates) provided on the rental vehicle and Third Party Property, which is subject to the excess. Loss Damage Waiver is subject to the terms and conditions detailed on the rental agreement.

Standard Accident Excess: When an Avis vehicle is involved in an accident **zero excess is applicable providing the vehicle is used in accordance with the terms and conditions of the rental agreement and the laws of the state. Failure to adhere to the terms and conditions and laws of the state will result in the renter being responsible for all damage and costs associated with the vehicle.**

APPLICABLE VEHICLES	EXCESS
ECMR	\$0 (zero)
CCAR	
ICAR	
SCAR	
FCAR	
GDAR	
FWAR	
FVAR	
CFAR	
IFAR	
FFAR	
PFAR	

Please note: The renter must always pay to Avis the following costs and fees:

The cost of repairing any:

- Overhead Damage - damage to the Vehicle or property of any third party caused by the Vehicle coming into contact with anything above the top of the door seal and the top of the front and back windscreens.
- Underbody Damage - damage to the Vehicle caused by the Vehicle coming into contact with anything below the bottom of the door seal and the bottom of the front and rear bumper bars.
- Water damage to the Vehicle
- Damage to the Vehicle or to the property of any third party caused by a breach of the Rental Agreement.
- Damage to a tyre or an Accessory not attributable to normal wear and tear

The cost of any professional cleaning or odour extraction incurred by Avis because the driver or another person has been smoking in the Vehicle during the Rental Period and/or a reasonable administrative fee reflecting the cost of making arrangements for professional cleaning or smoke extraction.

DRIVERS LICENCE REQUIREMENTS

Avis Australia will rent to drivers that present a current drivers licence and have had that licence for 12 months. Avis Australia will not rent to any person on a Provisional or Probationary licence.

If foreign licence is in a language other than English, it must be accompanied by an International Drivers Permit (containing an English translation).

ADDITIONAL DRIVERS

Additional Driver fees will apply to each individual additional driver - with the exception of the lead driver’s spouse.

- \$5.00 + GST per day, per additional driver
- Max charge of \$25.00 + GST per additional driver (5 day max charge)
- It is essential that proof of a valid driver’s licence is provided and that the additional driver signs the rental agreement.
- The Spouse of the Lead Driver includes someone (of any gender) they are married to or in a relationship with.

ONE WAY RENTAL POLICY

One way rentals of vehicle groups ECMR, IFAR & PFAR are on request.

One way rental fees are payable in addition to the rental charges and are inclusive of GST. One way rental fees are payable direct to Avis at time of rental.

Continuous rentals of a minimum rental duration of 72 hours (3 days x 24 hours) do not incur a One Way Rental fee unless noted below.

New South Wales (NSW), Australian Capital Territory (ACT), Victoria (VIC), Queensland (QLD), South Australia (SA)

One way rental fees are determined as per the table below, when renting between these States and Territories. Fees apply to rentals less than 72 hours (3 days x 24 hours) unless noted as an exception.

ONE WAY DISTANCE (KILOMETRES)	ONE WAY RENTAL FEE
0 – 100	\$27.50
101 – 200	\$55.00
201 - 400	\$110.00
401 - 1000	\$220.00
1001 +	\$330.00

Exceptions:

Cairns / Port Douglas – No one way fee applies when renting between these locations.

Gold Coast / Brisbane / Sunshine Coast – No one way fee applies when renting between these locations.

Port Lincoln – One Way Rentals commencing from Port Lincoln are not allowed, the only exception being rentals between Port Lincoln and Adelaide. One Way Rentals from Port Lincoln to Adelaide require a minimum 5 day length of rental, and a one way fee of \$440 (incl GST) will apply.

Tasmania

One way rentals within Tasmania do not incur a one way fee.

One way rentals into or out of Tasmania are not permitted.

Northern Territory

For One-Way rentals commencing and returning within the Northern Territory, under 2 days rental duration, a one-way rental fee of \$137.50 applies. For rentals of 2 days or more, no One Way Fee will apply.

Western Australia

A minimum continuous rental duration of 5 days (5 days x 24 hours) is applicable for One Way Rentals within WA and a one way fee will apply (refer to table below) unless noted and approved by Avis an exception.

Vehicle groups ICAR, SCAR & FCAR are subject to Avis' freesale policy – refer table under 'Reservation Freesale Policy'.

All other vehicle groups are on a request basis.

EXCEPTION: Perth/Exmouth One Way Special – 01 April – 31 October

Vehicles rented for 7 days (7 x 24 hours / 168 hours) or more from Perth to Exmouth/Learmonth within the period 01 April – 31 October will incur a one way fee of \$250.

Vehicles rented for 7 days (7 x 24 hours / 168 hours) or more from Exmouth/Learmonth to Perth within the period 01 April – 31 October will incur a one way fee of \$150.

Refer to table below for vehicles rented between Perth and Exmouth/Learmonth (and vice versa) outside of this period / rental duration.

Perth Metro – Includes Perth City, Perth Airport, Fremantle & Welshpool. One way rentals are not available to/from Osborne Park & Joondalup.

N/A – One way rentals not available between these locations.

To → From ↓	Perth Metro	Esperance	Albany	Geraldton	Carnarvon	Exmouth / Learmonth	Karratha	Port Hedland	Broome	Kununurra	Newman	Bunbury	Busselton
Perth Metro	-	\$ 825	\$ 330	\$ 330	\$ 1100	\$ 1100	\$ 1100	\$ 1100	\$ 1100	\$ 1100	\$ 1100	\$ 110	\$ 110
Esperance	\$ 825	-	\$ 330	N / A	N / A	N / A	N / A	N / A	N / A	N / A	N / A	\$ 550	\$ 825
Albany	\$ 330	\$ 330	-	N / A	N / A	N / A	N / A	N / A	N / A	N / A	N / A	\$ 330	\$ 330
Geraldton	\$ 330	\$ 1100	\$ 825	-	\$ 330	\$ 825	\$ 1100	\$ 1100	\$ 1100	\$ 1100	\$ 1100	\$ 550	\$ 550
Carnarvon	\$ 1100	\$ 1100	\$ 1100	\$ 330	-	\$ 330	\$ 550	\$ 825	\$ 1100	\$ 1100	\$ 1100	\$ 1100	\$ 1100
Exmouth / Learmonth	\$ 1100	\$ 1100	\$ 1100	\$ 825	\$ 330	-	\$ 550	\$ 825	\$ 1100	\$ 1100	\$ 1100	\$ 1100	\$ 1100
Karratha	\$ 1100	\$ 1100	\$ 1100	\$ 1100	\$ 550	\$ 550	-	\$ 110	\$ 825	\$ 1100	\$ 550	\$ 1100	\$ 1100
Port Hedland	\$ 1100	\$ 1100	\$ 1100	\$ 1100	\$ 825	\$ 825	\$ 110	-	\$ 550	\$ 1100	\$ 330	\$ 1100	\$ 1100
Broome	\$ 1100	\$ 1100	\$ 1100	\$ 1100	\$ 1100	\$ 1100	\$ 825	\$ 550	-	\$ 1100	\$ 1100	\$ 1100	\$ 1100
Kununurra	\$ 1100	\$ 1100	\$ 1100	\$ 1100	\$ 1100	\$ 1100	\$ 1100	\$ 1100	\$ 1100	-	\$ 1100	\$ 1100	\$ 1100
Newman	\$ 1100	\$ 1100	\$ 1100	\$ 1100	\$ 1100	\$ 1100	\$ 550	\$ 330	\$ 1100	\$ 1100	-	\$ 1100	\$ 1100
Bunbury	\$ 110	\$ 550	\$ 330	N / A	N / A	N / A	N / A	N / A	N / A	N / A	N / A	-	-
Busselton	\$ 110	\$ 825	\$ 330	N / A	N / A	N / A	N / A	N / A	N / A	N / A	N / A	-	-

One Way Rentals – Into / Out of Northern Territory and Western Australia

A minimum rental duration of 7 days (7 X 24 hours) applies, and a **non-waivable one way fee of \$1,100.00 (including GST) is applicable** unless noted as an exception.

One Way Rentals are only permissible on the following vehicles ICAR, SCAR, FCAR, FWAR, IFAR and PFAR.

Rentals commencing from specified Airport and downtown locations in Queensland, New South Wales, Australia Capital Territory, Victoria and South Australia may be driven one way into the Northern Territory and Western Australia and vice versa – see table below

ACT	NEW SOUTH WALES	QUEENSLAND	SOUTH AUSTRALIA	VICTORIA	WESTERN AUSTRALIA	NORTHERN TERRITORY
Canberra Airport (CBR) Canberra City (FG5)	Sydney Airport (SYD) Kings Cross (SY4)	Cairns Airport (CNS) Cairns City (CQ4) Brisbane Airport (BNE) Brisbane City (BN1) Gold Coast Airport (OOL) Surfers Paradise (SFP)	Adelaide Airport (ADL) Adelaide City (AD1)	Melbourne Airport (MEL) Melbourne City (ME1) Avalon Airport (AVV)	Perth Airport (PER) Perth City (PE1) Broome Airport (BME) Broome City (BM4)	Darwin Airport (DRW) Darwin City (DW1) Alice Springs Airport (ASP) Alice Springs City (AS3) Ayers Rock Airport (AYQ)

One Way Rentals are also permissible from Perth, Karratha, Port Hedland, Broome and Kununurra to and from Darwin, Alice Springs and Ayers Rock.

EXCEPTION: Out of NT One Way Special – 15 September – 31 December

Vehicles rented one way from any participating location in NT, to any participating rental location outside of NT (refer to table above) from 15 September – 31 December, **will not incur a one way fee**, regardless of rental duration.

RESERVATIONS FREESALE POLICY

Advance reservations are required as per the below table

Freesale applies to CCAR, ICAR, SCAR, FCAR, CFAR and FVAR only in metropolitan locations

Freesale applies to ICAR, SCAR and FCAR only in country and remote locations

Note: Freesale only applies to the following WA locations: Perth - all locations, Broome and Kununurra to the vehicle groups as specified for remote locations.

Blackout Periods: Freesale is not applicable to FVAR during the following periods:

Mainland: 4 April 2020 – 27 April 2020 and 13 December 2020 to 5 January 2021

Tasmania: 4 April 2020 – 27 April 2020 and 13 December 2020 to 25 January 2021

<p>Metropolitan Locations CCAR, ICAR, SCAR, FCAR, GDAR, CFAR 2 days for rentals commencing and returning to the same city. 10 days for one way rentals within and between QLD, ACT, NSW, SA & VIC 10 days for rentals commencing and returning within WA</p>	<p>FVAR 10 days for rentals commencing and returning to the same city. 10 days for one way rentals within and between QLD, ACT, NSW, SA & VIC 10 days for rentals commencing and returning within WA (Perth Airport & Perth City only).</p>
<p>Country and Remote Locations ICAR, SCAR, FCAR 2 days for rentals commencing and returning to the same city. 10 days for one way rentals within and between QLD, ACT, NSW, SA & VIC 10 days for one way rentals commencing and returning with WA 10 days for one way rentals commencing and returning within NT</p>	<p>FVAR 10 days for one way rentals commencing and returning within the NT (Darwin Airport and Darwin City only)</p>
<p>One Way Rentals between Participating Locations (Refer One Way Rental Policy) ICAR, SCAR, FCAR 10 days for one way rentals from QLD, ACT, NSW, SA & VIC <u>travelling into NT & WA</u> 10 days for one way rentals commencing in WA <u>and returning to another state</u> 10 days for one way rentals commencing in the NT <u>and returning to another state</u></p>	

The following Western Australia locations do not offer freesale: Albany, Bunbury, Geraldton, Exmouth, Learmonth and Carnarvon – rentals from these locations will be on a request basis.

The following South Australia locations do not offer freesale: Port Lincoln

RESTRICTED DRIVING ROADS / AREAS

The below detailed driving restrictions apply to rentals on Avis Tour Rates. Should the Avis vehicle be driven over the restricted roads / areas detailed below, or on the Rental Agreement, Avis Insurance will be void. Vehicle hire is subject to satisfactory road and weather conditions at all times.

General

The vehicle must only be used on roads that are properly formed and constructed as sealed, metalled or gravel roads (Unless the Vehicle is a 4 wheel drive vehicle).

All vehicles, including vehicle groups IFAR & PFAR, cannot be driven on beaches or through streams, dams, rivers or floodwaters.

Vehicles rented from Mainland Australia may not leave the Mainland and be taken to Tasmania or any other island.

There are a number of roads in Northern Territory and Western Australia that are access roads to Aboriginal communities, driving is not permitted in these areas without an approved permit.

Tasmania / Victoria / New South Wales / ACT

Vehicles may not be driven above the snow line in Tasmania, New South Wales and Victoria – being Jindabyne in New South Wales and Bright in Victoria, from the beginning of June until the end of September.

Vehicles rented in Tasmania may not be taken to the Mainland and vice versa.

Vehicles may not be taken to Bruny Island, unless noted as an exception.

Queensland

Vehicles may not be driven beyond Chillagoe in a westerly direction or beyond Normanton in a southerly direction.

All vehicles may be driven on the main road to Cooktown. If driven off main road, or north of Cooktown insurances may be void.

PFAR only may be driven on the coast road from Cape Tribulation to Cooktown. If driven north of Cooktown insurances may be void.

Vehicles may not be driven on the Birdsville Track.

Vehicles may not be taken to Fraser Island.

Vehicles can be taken on Magnetic Island

Western Australia

Rentals commencing in Western Australia, south of Exmouth, may not be driven north of Exmouth unless a one way rental has been confirmed as per the One Way Rental Policy.

PFAR only be may be driven on Tunnel Creek Road, Windjana Gorge Road, Cape Leveque Road & Spring Creek Track to the Bungle Bungles.

Vehicles may not be driven on the Gibb River Road (Kimberley), unless noted as an exception.

It is not recommended to travel on any road other than main highways 1 and 96 north of Geraldton.

Mine access roads in the Pilbara are private roads and cannot be driven on.

South Australia

Vehicles may not be driven on the Oodnadatta track.

Vehicles may not be taken to Kangaroo Island, unless noted as an exception.

Northern Territory

Vehicles may not be driven on the Jim Jim Falls, Twin Falls Roads (Kakadu) or Tanami Track.

PFAR only permitted on The Mereenie Loop Road. Other vehicles are not permitted to drive on this road - as per the warning signs at each end of the road.

Driving through the Northern Territory and Western Australia - FCAR, FWAR, IFAR and PFAR only.

Note that this does not apply to one way rentals that have been confirmed under the “One Way Rentals – Into / Out of Northern Territory and Western Australia” section of these terms and conditions.

When rented from Queensland, New South Wales, Australian Capital Territory, Victoria and South Australia, FCAR and FWAR, IFAR and PFAR can only be driven through the Northern Territory or Western Australia and vice versa during the dry season months April to November. Should assistance be required during this time it may not be possible. Should other vehicle categories be driven into the Northern Territory or Western Australia, or through the Northern Territory or Western Australia insurance will be void. It is essential that Avis are advised that rental commencement of the Avis vehicle will be driven through the Northern Territory or Western Australia so insurance cover can apply. Standard insurance restrictions will apply.

ADDITIONAL INFORMATION

Should the current tax legislation, State or Federal, be revised, or Avis’ operating costs increase due to the introduction of any tax revisions, Avis reserves the right to amend all charges.

All rates and charges are subject to 10% GST if not already shown as included.

Frequent Flyer / Traveller points are not applicable to rentals on Tour Rates.

Miscellaneous Charges

Vehicle Registration Fee, Administration Fee, Concession Recovery Fee or Premium Location Surcharge, One way rental fees, kilometre charges, petrol deposit and tax are subject to change without prior notification.

Optional Charges

Child Safety Seats, Portable GPS and any other additional products purchased at time of rental are subject to change without notification and generally cannot be included in the Travel/ Tour Voucher and are payable directly to Avis at the time of rental. Rates here include GST but optional charges may also attract an Administration Fee and Concession Recovery Fee or Premium Location Surcharge.

Child Safety Seats / Child Booster Seats – Available on request at a rate of \$8.80 per day, to a maximum charge of \$88.00 per rental. This is payable directly to Avis at time of rental.

Portable GPS Units – Available on request from selected locations. A rate of \$13.20 per day, to a maximum charge of \$132.00 applies and must be paid to Avis at time of rental. The standard accidental Loss Damage Waiver and Excess Reduction do not cover loss of, or damage to the GPS unit. A separate charge will apply. One way rentals for GPS units are on a request basis only and a one way charge may apply.

General

Hotel deliveries/Collections: All deliveries and collections are "**on request**", subject to availability of staff and cannot be guaranteed. A fee may apply. Requests for deliveries and collections should be made via email to the Avis Reservations team – reservations@avis.com.au

All Learmonth Airport (LEA) rentals will incur a \$77.00 surcharge for collection and drop off of vehicles. This charge is subject to change without prior notification.

Tolls

A number of motorways and city link roads in Sydney, Melbourne and Brisbane are electronic tolls only and do not have toll booths. All renters must provide a credit card or debit card to enable The Roads & Maritime Services (RMS) to directly charge the applicable toll fees. For further information please refer your customer to an Avis Rental Sales Agent on collection of their vehicle.

Payment

Acceptable payment requirements for the settlement of daily rental rates and miscellaneous charges

Payment of the daily rental rates can be by either of the following methods:

- | | | |
|--------------------|-----|--|
| Net Rates | i. | Payment by Avis approved Travel / Tour Voucher or NVR account authorising the charges to the Travel Agent / Tour wholesaler's Credit Account. |
| Gross Rates | ii. | The renter can settle payment of all charges directly with Avis at the time of rental. Commission will be forwarded to the Travel Agent / Tour Operator. |

Deposits

All rentals are subject to a deposit at the time of vehicle collection to cover miscellaneous/optional charges and may also have to cover the applicable insurance excess and a \$100.00 fuel bond. A credit or debit card is required. Avis Australia accepts all major credit cards. Debit cards will be accepted if they meet the following requirements: Be issued by a recognised bank, Display the Visa or Master Card logo and hologram, Display the Cardholder Name and Display the Card Number. Prepaid and Reloadable Debit Cards as well as Travel Cards and EFTPOS cards **will not** be accepted.

The amount of the deposit is not debited to the card at rental collection; an authority only is taken until the conclusion of the rental when any applicable charges will be debited.

All renters must provide a credit card or approved debit card to enable the Roads & Maritime Services (RMS) to directly charge their applicable toll fees.

Refunds / Cancellation Fees

No cancellation fee will be charged if the rental is cancelled prior to commencement.

No refund will apply on unused rental days once the rental has commenced.