# AVIS AUSTRALIA INBOUND TOUR RATES 2023 - 2024

**INCLUSIVE** TERMS AND CONDITIONS

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# **AVIS AUSTRALIA TOUR RATES 2023 – 2024**



# **INCLUSIVE TERMS AND CONDITIONS**

Rates are stated in Australian Dollars and are available at Avis Australia Tour Programme Participating Locations. Please refer to the current Avis Australia Tour Programme Participating Locations list. Some locations do not participate in this Inclusive program and are listed in Appendix 1- Non participating locations.

For rentals commencing from Darwin Airport, Alice Springs Airport or Ayers Rock Airport please use the applicable Northern Territory rates.

The rate and conditions applied to the total rental are determined by the date of rental commencement and the renting location.

## **RENTAL PERIOD**

Rates are calculated on 24-hour periods (1 day). For additional hours, an extra day will be charged and is payable direct to Avis by the renter.

## **RATES**

Vehicle Registration Fee (VRF): Included in Rate. Applicable to all Australian Rentals.

Administration Fee: Included in Rate. Applicable to all Australian Rentals at a charge of approximately 3.5%. Fee also applies to any additional items not included in the rate which are payable directly to Avis at time of rental.

Goods & Services Tax (GST): Included in Rate. Tax rate is 10%. Also applies to any additional items not included in the rate which are payable directly to Avis at time of rental.

Premium Location Surcharge (PLS) / Concession Recovery Fee (CRF): Included in Rate. Fee may also apply to any additional items which are payable directly to Avis at time of rental. The fee varies between locations and may be calculated at up to 33%.

Loss Damage Waiver: Included in Rate. Please refer to the Coverage Options section of these Terms & Conditions for further information.

Kilometre Allowance: As defined on the Avis Australia Tour Programme Location Listing, the following kilometre allowance will apply:

APPLICABLE VEHICLES	KILOMETRE ALLOWANCE
ECMR CCAR ICAR SCAR FCAR FCAR FVAR CFAR IFAR FFAR PFAR	Metropolitan & Country Locations: Rates include unlimited kilometres  Remote Locations (excluding Northern Territory): Rates include 100 kilometres per day. Excess kilometres are charged at 27.5c per kilometre.  Northern Territory: Rates include unlimited kilometres

## VEHICLES

Vehicle types are given for descriptive purposes only and may vary by location. Reservations are confirmed by vehicle group and NOT by specific make or model. Not all vehicle groups are available at all locations.

# **DRIVERS LICENCE REQUIREMENTS**

Avis Australia will rent to drivers that present a current drivers licence. The renter has to have held the licence for 12 months. Avis Australia will not rent to any person on a Provisional or Probationary licence. If foreign licence is in a language other than English, it must be accompanied by an International Drivers Permit (containing an English translation).

# **COVERAGE OPTIONS**

Loss Damage Waiver: Loss Damage Waiver is the coverage (included in the rates) provided on the rental vehicle and Third Party Property, which is subject to the excess. Loss Damage Waiver is subject to the terms and conditions detailed on the rental agreement.

Standard Accident Excess: When an Avis vehicle is involved in an accident zero excess is applicable providing the vehicle is used in accordance with the terms and conditions of the rental agreement and the laws of the state. Failure to adhere to the terms and conditions and laws of the state will result in the renter being responsible for all damage and costs associated with the vehicle.

APPLICABLE VEHICLES	EXCESS
ECMR	
CCAR	
ICAR	
SCAR	
FCAR	¢0 (zoro)
FVAR	\$0 (zero)
CFAR	
IFAR	
FFAR	
PFAR	

## COVERAGE OPTIONS CONTINUED...

**Please note:** The renter must always pay to Avis the following costs and fees: The cost of repairing any:

- (a) 'Overhead Damage' means damage (excluding hail damage) to the Vehicle during the Rental Period above the top of the front and back windscreens, damage to the box section of a commercial vehicle above the front windscreen or damage to third party property, caused by the Vehicle coming into contact with anything overhanging or obstructing its path, objects being placed on the roof of the Vehicle, or You or any person standing or sitting on the roof of the Vehicle;
- (b) 'Underbody Damage' means damage to the Vehicle during the Rental Period caused by the Vehicle coming into contact with anything below the bottom of the door seal and the bottom of the front and rear bumper bars where Avis considers, acting reasonably, that the driver of the Vehicle is reasonably at fault for that damage;
- (c) You driving the Vehicle in a manner that results in total or partial inundation or immersion of the Vehicle in water or exposure of the Vehicle to salt water (including, without limitation, damage which occurs as a result of You driving the Vehicle through floods, creeks or rivers);
- (d) damage to the Vehicle caused by a breach of clause 3, 4.1, 5.1 or 5.6 of the Avis Australia Rental Terms and Conditions (save, in respect of clause 4.1(m), for minor infractions);
- (e) damage to a tyre or an Accessory not attributable to Fair Wear and Tear that is caused deliberately or recklessly by You;
- (f) theft of the Vehicle, unless You report the Vehicle as stolen to the police immediately on becoming aware of the theft and provide a copy of the police report to Avis as soon as you receive it; or
- (g) loss or damage to Your property, the property of a member of Your immediate family or of a person related to You if that loss or damage is from a breach of these terms and conditions.
- Water damage to the Vehicle
- Damage to the Vehicle or to the property of any third party caused by a breach of the Rental Agreement.
- Damage to a tyre or an Accessory not attributable to normal wear and tear
- The cost of any professional cleaning or odour extraction incurred by Avis because the driver or another person has been smoking in the Vehicle during the Rental Period and/or a reasonable administrative fee reflecting the cost of making arrangements for professional cleaning or smoke extraction.

For the purposes of paragraphs (a) to (g) above, any reference to You includes an Authorised Driver and any person You or the Authorised Driver allow to drive the Vehicle.

# **AGE REQUIREMENTS**

ECMR, CCAR, ICAR, SCAR, CFAR vehicles – Minimum 21 years of age FCAR, FVAR, IFAR, FFAR, PFAR – Minimum 25 years of age No maximum age applies.

## ADDITIONAL DRIVERS

Avis Australia will provide one Additional Driver at no cost. Fees will apply to each individual additional driver (i.e. a third or fourth driver etc.)

- \$5.00 + GST per day, per additional driver
- Max charge of \$25.00 + GST per additional driver (5 day max charge)
- It is essential that proof of a valid driver's licence is provided and that the additional driver signs the rental agreement.

## ONE WAY RENTAL POLICY

All One way rentals including those listed under One-Way Rental Policy Exceptions are provided "On Request" and subject to availability.

"On Request" means supply of the requested vehicle is subject to confirmation by Avis.

Advanced reservations are required for one-way rentals are per the table on page 10.

One way rental fees are payable in addition to the rental charges and are inclusive of GST. One way rental fees are payable direct to Avis at time of rental.

Continuous rentals of a minimum rental duration of 72 hours (3 days x 24 hours) do not incur a One Way Rental fee unless noted below.

# New South Wales (NSW), Australian Capital Territory (ACT), Victoria (VIC), Queensland (QLD), South Australia (SA)

One way rental fees are determined as per the table below, when renting between these States and Territories. Fees apply to rentals less than 72 hours (3 days x 24 hours) unless noted as an exception.

ONE WAY DISTANCE (KILOMETRES)	ONE WAY RENTAL FEE
0 – 100	\$27.50
101 – 200	\$55.00
201 - 400	\$110.00
401 - 1000	\$220.00
1001 +	\$330.00

# One Way Rentals - Into / Out of Northern Territory and Western Australia

A minimum rental duration of 7 days (7 X 24 hours) applies, and a non-waivable one way fee of \$1,100.00 (including GST) is applicable unless noted as an exception.

One Way Rentals are only permissible on the following vehicles, FCAR, IFAR, FFAR and PFAR, provided "On Request" and subject to availability.

Note- One-Way rentals starting in South Australia travelling into WA or NT are only permissible for IFAR, FFAR and PFAR

Rentals commencing from specified Airport and downtown locations in Queensland, New South Wales, Australia Capital Territory, Victoria and South Australia may be driven one way into the Northern Territory and Western Australia and vice versa – see table below

ACT	NEW SOUTH WALES	QUEENSLAND	SOUTH AUSTRALIA	VICTORIA	<b>WESTERN AUSTRALIA</b>	NORTHERN TERRITORY
Canberra Airport (CBR)	Sydney Airport (SYD)	Cairns Airport (CNS)	Adelaide Airport (ADL)	Melbourne Airport (MEL)	Perth Airport (PER)	Darwin Airport (DRW)
Canberra City (FG5)	Sydney- World Square (SY5)	Cairns City (CQ4)	Adelaide City (AD1)	Melbourne City (ME1)	Perth City (PE1)	Alice Springs Airport (ASP)
		Brisbane Airport (BNE)		Avalon Airport (AVV)	Broome Airport (BME)	Ayers Rock Airport (AYQ)
		Brisbane City (BN0)			Broome City (BM4)	
		Gold Coast Airport (OOL)				

One Way Rentals are also permissible from Perth, Karratha, Port Hedland, Broome and Kununurra to and from Darwin, Alice Springs and Ayers Rock, provided "On Request" and subject to availability.

## **One-Way Rentals Within Northern Territory**

A minimum continuous rental duration of 4 days (4 days x 24 hours/ 96 hours) is applicable for One-Way rentals commencing and returning within the Northern Territory and a one-way rental fee of \$550 inc GST will always apply. One-way rentals are provided "On Request" and subject to availability.

# **One-Way Rentals Within Western Australia**

A minimum continuous rental duration of 5 days (5 days x 24 hours) is applicable for One Way Rentals within WA and a one way fee will apply (refer to table below) unless noted and approved by Avis an exception. One-way rentals are provided "On Request" and subject to availability.

Perth Metro – Includes Perth City, Perth Airport & Welshpool. One way rentals are not available to/from Freemantle, Osborne Park & Joondalup. N/A – One way rentals not available between these locations.

To → From ↓	Perth Metro	Esperance	Albany	Geraldton	Carnarvon	Exmouth / Learmonth	Karratha	Port Hedland	Broome	Kununurra	Newman	Bunbury	Busselton
Perth Metro	-	\$ 825	\$ 330	\$ 330	\$ 1100	\$ 1100	\$ 1100	\$ 1100	\$ 1100	\$ 1100	\$ 1100	\$ 110	\$ 110
Esperance	\$ 825	-	\$ 330	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	\$ 550	\$ 825
Albany	\$ 330	\$ 330	-	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	\$ 330	\$ 330
Geraldton	\$ 330	\$ 1100	\$ 825	-	\$ 330	\$ 825	\$ 1100	\$ 1100	\$ 1100	\$ 1100	\$ 1100	\$ 550	\$ 550
Carnarvon	\$ 1100	\$ 1100	\$ 1100	\$ 330	-	\$ 330	\$ 550	\$ 825	\$ 1100	\$ 1100	\$ 1100	\$ 1100	\$ 1100
Exmouth / Learmonth	\$ 1100	\$ 1100	\$ 1100	\$ 825	\$ 330	-	\$ 550	\$ 825	\$ 1100	\$ 1100	\$ 1100	\$ 1100	\$ 1100
Karratha	\$ 1100	\$ 1100	\$ 1100	\$ 1100	\$ 550	\$ 550	-	\$ 110	\$ 825	\$ 1100	\$ 550	\$ 1100	\$ 1100
Port Hedland	\$ 1100	\$ 1100	\$ 1100	\$ 1100	\$ 825	\$ 825	\$ 110	-	\$ 550	\$ 1100	\$ 330	\$ 1100	\$ 1100
Broome	\$ 1100	\$ 1100	\$ 1100	\$ 1100	\$ 1100	\$ 1100	\$ 825	\$ 550	-	\$ 1100	\$ 1100	\$ 1100	\$ 1100
Kununurra	\$ 1100	\$ 1100	\$ 1100	\$ 1100	\$ 1100	\$ 1100	\$ 1100	\$ 1100	\$ 1100	-	\$ 1100	\$ 1100	\$ 1100
Newman	\$ 1100	\$ 1100	\$ 1100	\$ 1100	\$ 1100	\$ 1100	\$ 550	\$ 330	\$ 1100	\$ 1100	-	\$ 1100	\$ 1100
Bunbury	\$ 110	\$ 550	\$ 330	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	-	-
Busselton	\$ 110	\$ 825	\$ 330	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	-	-

<sup>\*</sup>All one-way fees in the table above include GST

All Learmonth Airport (LEA) rentals will incur a \$77.00 surcharge for collection and drop off of vehicles. This charge is subject to change without prior notification

## ONE WAY RENTAL POLICY- EXCEPTIONS:

Cairns / Port Douglas - No one way fee applies when renting between these locations.

**Gold Coast / Brisbane / Sunshine Coast –** No one way fee applies when renting between these locations.

Port Lincoln – One Way Rentals commencing from Port Lincoln are not allowed, the only exception being rentals between Port Lincoln and Adelaide. One Way Rentals from Port Lincoln to Adelaide require a minimum 5 day length of rental, and a one way fee of \$440 (incl GST) will apply.

## Tasmania

One way rentals within Tasmania do not incur a one way fee.

One way rentals into or out of Tasmania are not permitted.

# Perth/Exmouth One Way Special - 01 April - 31 October (EXCEPTION)

Vehicles rented for 7 days (7 x 24 hours / 168 hours) or more from Perth to Exmouth/Learmonth within the period 01 April – 31 October will incur a one way fee of \$440 inc GST Vehicles rented for 7 days (7 x 24 hours / 168 hours) or more from Exmouth/Learmonth to Perth within the period 01 April – 31 October will incur a one way fee of \$440 inc GST

Eligible vehicle groups for the Perth/Exmouth one-way special are:, CFAR, IFAR and PFAR

All eligible vehicles this offer are provided "On Request" and subject to availability

Refer to the table on the previous page listed under One-Way Rentals Within Western Australia for vehicles rented between Perth and Exmouth/Learmonth (and vice versa) outside of this period / rental duration.

All Learmonth Airport (LEA) rentals will incur a \$77.00 surcharge for collection and drop off of vehicles. This charge is subject to change without prior notification

## RESERVATIONS FREESALE POLICY

Advance reservations are required as per the below table

Freesale applies to CCAR, ICAR, SCAR, FCAR, CFAR and FVAR only in metropolitan locations

Freesale applies to ICAR, SCAR and FCAR only in country and remote locations

Freesale does not apply to one-way rentals. Advanced reservations are required for one-way rentals are per the below table

Note: Freesale only applies to the following WA locations: Perth - all locations, Broome and Kununurra to the vehicle groups as specified for remote locations.

**Blackout Periods:** Freesale is not applicable to FVAR during the following periods:

Mainland: 4 April 2023 – 27 April 2023 and 13 December 2023 to 5 January 2024

Tasmania: 4 April 2023 – 27 April 2023 and 13 December 2023 to 25 January 2024

Metropolitan Locations	
CCAR, ICAR, SCAR, FCAR, CFAR	FVAR
5 days for rentals commencing and returning to the same city.	10 days for rentals commencing and returning to the same city.
14 days for one way rentals within and between QLD, ACT, NSW, SA & VIC	14 days for one way rentals within and between QLD, ACT, NSW, SA & VIC
10 days for rentals commencing and returning within WA	10 days for rentals commencing and returning within WA (Perth Airport & Perth City only).
Country and Remote Locations	
ICAR, SCAR, FCAR	FVAR
5 days for rentals commencing and returning to the same city.	14 days for one way rentals commencing and returning within the NT
14 days for one way rentals within and between QLD, ACT, NSW, SA & VIC	(Darwin Airport only)
14 days for one way rentals commencing and returning with WA	
14 days for one way rentals commencing and returning within NT	
One Way Rentals between Participating Locations (Refer One Way Rental Policy)	
All one-way rentals require an advanced reservation a minimum of 14 days prior to pick up date and are not eligible for Freesale.	

The following Western Australia locations do not offer freesale: Albany, Bunbury, Geraldton, Exmouth, Learmonth and Carnarvon – rentals from these locations will be on a request basis.

The following South Australia locations do not offer freesale: Port Lincoln

# **RESTRICTED DRIVING ROADS / AREAS**

The below detailed driving restrictions apply to rentals on Avis Tour Rates. Should the Avis vehicle be driven over the restricted roads / areas detailed below, or on the Rental Agreement, Coverage options are void. Vehicle hire is subject to satisfactory road and weather conditions at all times.

## General

The vehicle must only be used on roads that are properly formed and constructed as sealed, metalled or gravel roads (Unless the Vehicle is a 4 wheel drive vehicle).

All vehicles, including vehicle groups IFAR & PFAR, cannot be driven on beaches or through streams, dams, rivers or floodwaters.

Vehicles rented from Mainland Australia may not leave the Mainland and be taken to Tasmania or any other island.

There are a number of roads in Northern Territory and Western Australia that are access roads to Aboriginal communities, driving is not permitted in these areas without an approved permit.

# Tasmania / Victoria / New South Wales / ACT

Vehicles may not be driven above the snow line in Tasmania, New South Wales and Victoria – being Jindabyne in New South Wales and Bright in Victoria, from the beginning of June until the end of September. Vehicles rented in Tasmania may not be taken to the Mainland and vice versa.

Vehicles may not be taken to Bruny Island, unless noted as an exception.

#### **Oueensland**

Vehicles may not be driven beyond Chillagoe in a westerly direction or beyond Normanton in a southerly direction.

All vehicles may be driven on the main road to Cooktown. If driven off main road, or north of Cooktown coverage options may be void.

PFAR only may be driven on the coast road from Cape Tribulation to Cooktown. If driven north of Cooktown coverage options may be void.

Vehicles may not be driven on the Birdsville Track.

Vehicles may not be taken to Fraser Island.

Vehicles can be taken on Magnetic Island

## Western Australia

Rentals commencing in Western Australia, south of Exmouth, may not be driven north of Exmouth unless a one way rental has been confirmed as per the One Way Rental Policy.

PFAR only be may be driven on Tunnel Creek Road, Windjana Gorge Road, Cape Leveque Road & Spring Creek Track to the Bungle Bungles.

Vehicles may not be driven on the Gibb River Road (Kimberley), unless noted as an exception.

It is not recommended to travel on any road other than main highways 1 and 96 north of Geraldton.

Mine access roads in the Pilbara are private roads and cannot be driven on.

## South Australia

Vehicles may not be driven on the Oodnadatta track.

Vehicles may not be taken to Kangaroo Island, unless noted as an exception.

## **RESTRICTED DRIVING ROADS / AREAS CONTINUED**

## **Northern Territory**

Vehicles may not be driven on the Jim Jim Falls, Twin Falls Roads (Kakadu) or Tanami Track.

PFAR only permitted on The Mereenie Loop Road. Other vehicles are not permitted to drive on this road - as per the warning signs at each end of the road.

## Driving through the Northern Territory and Western Australia - FCAR, , IFAR and PFAR only.

Note that this does not apply to one way rentals that have been confirmed under the "One Way Rentals - Into / Out of Northern Territory and Western Australia" section of these terms and conditions.

When rented from Queensland, New South Wales, Australian Capital Territory, Victoria and South Australia, FCAR and, IFAR and PFAR can only be driven through the Northern Territory or Western Australia and vice versa during the dry season months April to November. Should assistance be required during this time it may not be possible. Should other vehicle categories be driven into the Northern Territory or Western Australia, or through the Northern Territory or Western Australia coverage options will be void. It is essential that Avis are advised that rental commencement of the Avis vehicle will be driven through the Northern Territory or Western Australia so coverage options cover can apply. Standard coverage options restrictions will apply.

## ADDITIONAL INFORMATION

Should the current tax legislation, State or Federal, be revised, or Avis' operating costs increase due to the introduction of any tax revisions, Avis reserves the right to amend all charges.

All rates and charges are subject to 10% GST if not already shown as included.

Frequent Flyer / Traveller points are not applicable to rentals on Tour Rates.

## Miscellaneous Charges

Vehicle Registration Fee, Administration Fee, Concession Recovery Fee or Premium Location Surcharge, One way rental fees and related terms and conditions, kilometre charges, petrol deposit and tax are subject to change without prior notification.

## **Optional Charges**

Child Safety Seats and any other additional products purchased at time of rental are subject to change without notification and generally cannot be included in the Travel/ Tour Voucher and are payable directly to Avis at the time of rental. Rates here include GST but optional charges may also attract an Administration Fee and Concession Recovery Fee or Premium Location Surcharge.

Child Safety Seats / Child Booster Seats – Available on request at a rate of \$22.00 per day, to a maximum charge of \$88.00 per rental. This is payable directly to Avis at time of rental.

## General

Hotel deliveries/Collections: All deliveries and collections are "on request", subject to availability of staff and cannot be guaranteed. A fee may apply. Requests for deliveries and collections should be made via email to the Avis Reservations team – reservations@avis.com.au

All Learmonth Airport (LEA) rentals will incur a \$77.00 surcharge for collection and drop off of vehicles. This charge is subject to change without prior notification.

## Tolls

A number of motorways and city link roads in Sydney, Melbourne and Brisbane are electronic tolls only and do not have toll booths. All renters must provide a credit card or debit card to LINKT to directly charge the applicable toll fees. For further information please refer your customer to an Avis Rental Sales Agent on collection of their vehicle.

## **Payment**

Acceptable payment requirements for the settlement of daily rental rates and miscellaneous charges

Payment of the daily rental rates can be by either of the following methods:

Net Rates i. Payment by Avis approved Travel / Tour Voucher or NVR account authorising the charges to the Travel Agent / Tour wholesaler's Credit Account.

Gross Rates ii. The renter can settle payment of all charges directly with Avis at the time of rental. Commission will be forwarded to the Travel Agent / Tour Operator.

# **Deposits**

All rentals are subject to a deposit at the time of vehicle collection to cover miscellaneous/optional charges and may also have to cover the applicable coverage options excess and a \$100.00 fuel bond. A credit or debit card is required. Avis Australia accepts all major credit cards. Debit cards will be accepted if they meet the following requirements: Be issued by a recognised bank, Display the Visa or Master Card logo and hologram, Display the Cardholder Name and Display the Card Number. Prepaid and Reloadable Debit Cards as well as Travel Cards and EFTPOS cards will not be accepted.

The amount of the deposit is not debited to the card at rental collection; an authority only is taken until the conclusion of the rental when any applicable charges will be debited.

All renters must provide a credit card or approved debit card to enable LINKT to directly charge their applicable toll fees.

When paying by credit or debit card, a card transaction fee will apply of 1.29% (including GST) of the total rental invoice amount.

## **Refunds / Cancellation Fees**

No cancellation fee will be charged if the rental is cancelled prior to commencement.

No refund will apply on unused rental days once the rental has commenced.

The following locations <u>do not</u> participate in this <u>Inclusive</u> <u>Rate</u> tour program:

AVIS Locations					
LOCATION	STATE	LOCATION CODE			
CEDUNA	SA	CE2			
CEDUNA AIRPORT	SA	CED			
COOBER PEDY	SA	PD5			
GERALDTON	WA	GN2			
GERALDTON AIRPORT	WA	GET			
OLYMPIC DAM AIRPORT	SA	OLP			
PORT AUGUSTA	SA	PT5			
PORT AUGUSTA AIRPORT	SA	PUG			
KARRATHA AIRPORT	WA	KTA			
NEWMAN	WA	ZNE			
PORT HEDLAND AIRPORT	WA	PHE			
PORT HEDLAND	WA	PH6			